



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. Under the Trade Union Act, 1926; Regd. No. 546 / 2016)

302, Block No. 4, Ram Krishna Enclave, Nutan Chowk, Sarkanda; Bilaspur (CG)

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Ref No. AIACE/CENTRAL/2023 / 095

Dated 16.10.2023

To

The Chairman,

Coal India Limited,

Coal Bhawan,

Premise No-04 MAR, Plot No-AF-III, Action Area-1A,

Newtown, Rajarhat, Kolkata-700156

Sub:- Empanelment of Diagnostic and Imaging Centres by CIL in line with order issued by WCL

Dear Sir,

CIL being a Maharatna Company is known for providing excellent Medical facilities to its working as well as retired executives through its various company hospitals and a chain of empaneled hospitals spread across the country.

For this purpose, various amendments and revisions are being notified centrally by CIL which are being adopted for implementation by all subsidiaries.

However, recently WCL has preferred to issue a separate Office order no. CMS/WCL/NGP/138 dt. 14-10-2023, whereby a number of Diagnostic & Imaging centres have been empaneled for providing Diagnostic & Imaging services for outdoor referred patients of WCL (Employees and their dependents and Retired employees and their dependents) for a period of 03 (three) years w.e.f. 15th October, 2023 or for the number of years for which NABH/NABL (Annexure-I)

Ironically, though this is a welcome move, these centres are mainly located in Nagpur city only and beneficiaries are limited to working and retired persons from WCL only.

We feel that such empanelment of Diagnostic and Imaging centres need to be done uniformly for the entire Coal India Ltd beneficiaries and all major places/villages/cities. It is to recall that even CGHS adopt same norms and have empanelled such centres at various locations.

Under the circumstances, we demand immediate amendments for empaneling Diagnostic and Imaging centres across the country, to be issued by Coal India Ltd and be applicable to beneficiaries of entire CIL and its subsidiaries.

Hoping positive and the earliest action in this regard.

With regards,

(P. K. SINGH RATHOR)

Principal General Secretary

Enclosure

1. Office order issued by WCL

CC

Secy, MOC, New Delhi

All CMDs of every subsidiary of CIL



केवल नागपुर कोर्ट के अधिकार क्षेत्र में
Under Jurisdiction of Nagpur Court only
वेस्टर्न कोलफील्ड्स लिमिटेड
Western Coalfields Limited
(A Miniratna Company)
(A Subsidiary of Coal India Limited)
प्रमुख (चिकित्सा सेवार्य) का कार्यालय
Office of Chief of Medical Services



email- cmswcl@westerncoal.gov.in
CIN – U10100MH1975GOI018626

FAX: 0712 –2511982/2510720
Website: www.westerncoal.nic.in

पंजी. का. : कोयला विहार, सिविल लाइन्स, नागपुर (महाराष्ट्र)-440001
Regd. Off. : Coal Estate, Civil Lines, Nagpur(MS) – 440001

संदर्भ संख्या/ CMS/WCL/NGP/ 138

दिनांक/Date : 14/10/2023

Office Order

As per approval of Competent Authority, it is hereby notified that the following Diagnostic & Imaging centres have been empaneled for providing Diagnostic & Imaging services for outdoor referred patients of WCL (**Employees and their dependents and Retired employees and their dependents**) for a period of 03 (three) years w.e.f. 15th October, 2023 or for the number of years for which NABH/NABL Accreditation is valid for the center, whichever is earlier subject to satisfactory services rendered on the following terms. This is as per the expression of interests (EOIs) submitted by Diagnostic & Imaging centres.

Major Terms and Conditions:

- 1) This scheme is valid for employees and their dependents of WCL and Retired employees and their dependents of WCL.
- 2) The empanelment will be initially for a period of three years w.e.f 15th Oct 2023 or for the number of years NABH/ NABL Accreditation is valid for the centre- whichever is less; subject to satisfactory services rendered.
- 3) Performance of the Centre will be liable to be reviewed any time by Nodal Officer of HQMS or Authorised person of Medical Department of WCL. If services are not found satisfactory, the empanelment will immediately be cancelled.
- 4) However, if services of the centre are found to be satisfactory, further extension of empanelment will be done after following due procedure as per modalities set by Coal India Limited. The extension will be based on recommendations of Screening Committee. The period of extension recommended will be as decided by the Screening Committee but not beyond validity period of NABH/NABL accreditation.
- 5) Empanelment will be liable to be terminated for any of the reasons enumerated below, which are representative but not exhaustive:
 - i. Written unwillingness to continue in the panel by the centre.

- ii. The number of visits of patients to a Diagnostic Centres being considered as inadequate/ meagre.
- iii. Owing to malpractice/ misconduct or rendering unsatisfactory services.
- iv. Death of the owner of Diagnostic Centre.
- v. Legal conviction by any State/ Central Govt. Authority/ Court against the Diagnostic centre.
- vi. Poor quality of reports.

In such cases and in all other cases not specifically mentioned above, the Screening Committee may review and submit its recommendations for de-empanelment to the competent authority with proper justifications.

- 6) The company reserves **the right to de-empanel any centre even without assigning any reasons thereof.**
- 7) Many of the high-end Laboratory investigations like hormone assays, genetic testing is not CGHS listed and are sent by the empanelled laboratories to Higher centres, in such cases reimbursements shall be made as per actuals till the time CGHS rates are available for such tests. Once CGHS rates are available, they shall be reimbursable at CGHS rates or actuals whichever is lower.
- 8) Legal Jurisdiction: In case of any **dispute arising out of terms of empanelment of Laboratory/ Diagnostic & Imaging Centre legal jurisdiction will be limited to WCL Head Quarters, Nagpur only.**
- 9) **For Employees of WCL and their dependents:**
 - i. **Cashless Facility shall be provided only to Employees and their dependents of WCL.**
 - ii. The concerned employee shall be provided **Diagnostic & Imaging services against referral letter issued by Doctors of WCL** except during odd hours/holidays (after production of valid Photo Health/Medical card to empanelled Diagnostic & Imaging centre) after intimation to their concerned Doctor of WCL.
 - iii. **Payment shall be made within 30 days from the date of submission and acceptance of bills at WCL Area Hospital and WCL HQs Dispensary respectively.**
 - iv. Bills will be submitted by the empanelled Diagnostic & Imaging centres by **15th of each month for the previous month** to the concerned Area Medical Officer of that respective Area and in the case of WCL HQs & Mine rescue station, Indora to Nodal officer, WCL HQs Dispensary. **Bills should be accompanied by prescription / requisition forms of Authorised Doctor of WCL.**
 - v. The bills will be **reimbursed by WCL** as per rule.
- 10) **For Retired employees and their dependents of WCL:**
 - i. Retired employees and their dependents will be **charged as per rates applicable and approved from time to time by Central Government Health Scheme (CGHS)** for specific Cities or Hospital own rates whichever is less under CPRMS(E) & CPRMS(NE) - (Contributory Post Retirement Scheme).

- ii. The concerned retired executive and their dependents shall be provided **Diagnostic & Imaging services against advice on prescription by Doctor of CIL empanelled Hospital/NABH Hospital/CGHS or PSU empanelled Hospital/ Govt. Hospital.**
 - iii. The concerned retired non-executive and their dependents shall be provided **Diagnostic & Imaging services against advice on prescription by Doctor of CIL Subsidiary Hospital or Dispensary/CIL empanelled Hospital/NABH Hospital/CGHS or PSU empanelled Hospital/ Govt. Hospital.**
 - iv. Diagnostic & Imaging charges shall charge as **per rates applicable and approved from time to time by Central Government Health Scheme (CGHS) for specific Cities or Hospital own rates whichever is less.**
 - v. Retired employees shall be **issued proper dated computerised/printed numbered bill bearing Patient name, Medical Card number against Diagnostic & Imaging services provided.**
 - vi. Retired employees shall get their **bills reimbursed at WCL HQs. Original bills with original prescriptions need to be submitted for bill reimbursement.**
- 11) All other terms & conditions are as accepted by the concerned Diagnostic & Imaging Centres mentioned in the EOI and other standing rules of WCL applicable from time to time.
- 12) It will be presumed that the concerned Diagnostic & Imaging Centres has accepted this Office order in toto if no written objection is submitted to the undersigned within 10 days of issue of this order.

The following Diagnostic & Imaging centres have been empaneled for providing Diagnostic & Imaging services for outdoor referred patients of WCL (Employees and their dependents and Retired employees and their dependents) for a period of 03 (three) years w.e.f. 15th October, 2023 or for the number of years for which NABH/NABL Accreditation is valid for the center, whichever is earlier after approval from competent authority:

S.No.	Name of Diagnostic centres & Imaging centre	Facility	Address
1	Metro Scan Diagnostic Centre	Imaging	Lokmat square, Wardha Road, Nagpur
2	Dhande Panorama MRI centre	MRI	17, Prayag enclave, West High court Road, Shankar nagar, Nagpur
3	Dhande Diagnostic centre	Imaging	Midas Heights Ground floor, 7, Central Bazar Road, Ramdaspath, Nagpur

4	Suretech Hospital & Research centre	Diagnostic (Pathology) & Imaging	13 – A , Banerjee marg, Dhantoli, Nagpur
5	Rainbow Medinowa Diagnostic centre	Imaging	282, Central Bazar Road, Ramdaspath, Nagpur
6	Rainbow Medinowa Diagnostic centre	Diagnostic (Pathology)	282, Central Bazar Road, Ramdaspath, Nagpur
7	Advanced Imaging Centre	Imaging	29, Nikalas Tower, Next to Tarun Bharat Press, Central Bazar Road, Ramdaspath, Nagpur
8	Dhruv Pathology & Molecular Diagnostic Lab	Diagnostic (Pathology)	3 rd floor, Aditya enclave, Opposite Somalwar School, Ramdaspath, Nagpur
9	Metro Scan Advanced Diagnostic Centre	Imaging	Achraj Aristo, Beside Union Bank, Amarjyoti complex, Dhantoli, Nagpur
10	M/s Galaxy Vidarbha Diagnostics Pvt. Ltd	Imaging	12 Milestone, Lokmat Square, Near Big Bazar, Wardha Road, Nagpur
11	M/s Prashik Diagnostic Centre	Diagnostic (Pathology)	Balaji ward, Ballarshah, Chandrapur
12	M/s Madurwar X-ray/ Sonography/ Colour Doppler Echo Clinic	Imaging	Kasturbha ward, Near Bangalore bakery, Chota Bazar, Chandrapur
13	Mehra Hospital	Imaging	Civil lines, Near Janta College, Chandrapur
14	Aarogya Pathology	Diagnostic (Pathology)	Near City Pride Pooja Hotel, Parasia Road, Chhindwara, MP
15	Jindal Diagnostic Centre	Imaging	Infront of District Hospital Gate no. 02, Chhindwara, MP
16	N.S.Gandhi, Thyrocare collection centre	Diagnostic (Pathology)	Shop no. 07, 1 st floor, Patani complex, Parasia road, Chhindwara, MP
17	M/s Sardar Diagnostic centre	MRI	Sakadalil village, Betul, MP

18	Padhar Hospital	Diagnostics (Pathology) & Imaging	P.O. Padhar, Tehsil Ghoradhongri, Betul, MP
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This is issued with the approval of Competent Authority.


14/10/2023
Chief Of Medical Services (I/C)
WCL HQs

Copy to:

- 1) All concerned Diagnostic & Imaging centres.
- 2) TS to D(P) for kind information to D(P).
- 3) GM (EE), WCL HQs.
- 4) GM (IR), WCL HQs.
- 5) GM (Fin), WCL HQs.
- 6) GM (Systems), WCL HQs.
- 7) HOD (Welfare), WCL HQs.
- 8) Company Secretary, WCL.
- 9) AGMs of all Areas.
- 10) AMOs of all Areas.
- 11) Med. Supdt., WCL HQs Dispensary.
- 12) Notice Board.